

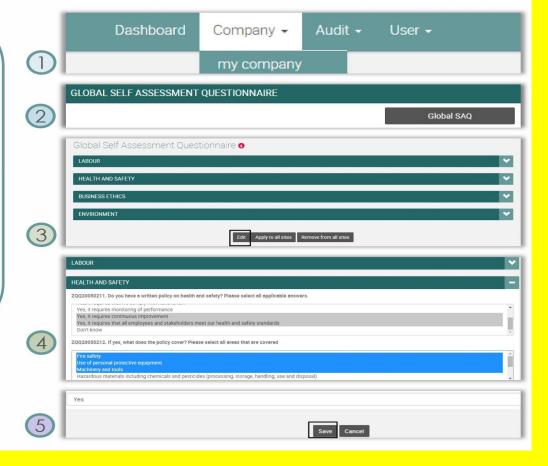


# How to Apply and complete SAQ

# Completing the Global SAQ

Steps to complete the Global SAQ\*

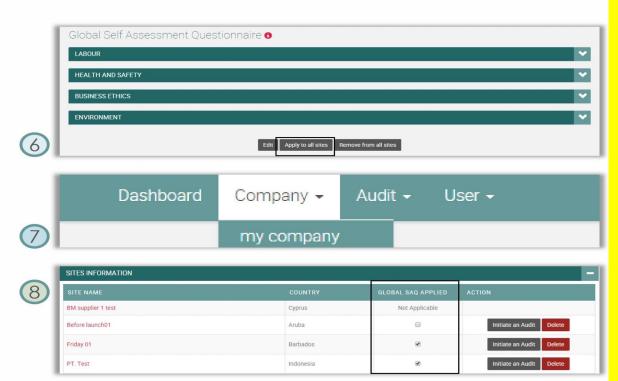
- Go to Company > my company and scroll to the bottom of the page
- The option for the Global SAQ will be above the list of your registered sites click on the arrow on the right to open the section and then on the button "Global SAQ" to get started
- Click on "Edit" at the bottom of the page and complete all questions
- Select your answer(s) from the drop down menus (Press the 'CTRL' key on your keyboard to select multiple options)
- Once done, click on "Save" on the bottom to save your answers
- \* If you have multiple sites, use the Global SAQ to fill in company level and policy questions to apply the same answers to certain questions in their individual SAQs saving time and showing consistency.



# Applying the Global SAQ

# Steps to apply the Global SAQ answers to your sites' SAQs \*

- Once saved, to apply these answers to all of your sites' SAQs, click on "Apply to all sites" at the bottom of the Global SAQ page
- Or, if the answers are only relevant to some of your sites, go back to the Company > my company page
  Scroll to the bottom of the page for the list of your sites
- In the column "Global SAQ Applied" tick the individual boxes
- \* When applying Global SAQ answers to sites' SAQs, all previous answers to these questions will be overwritten.



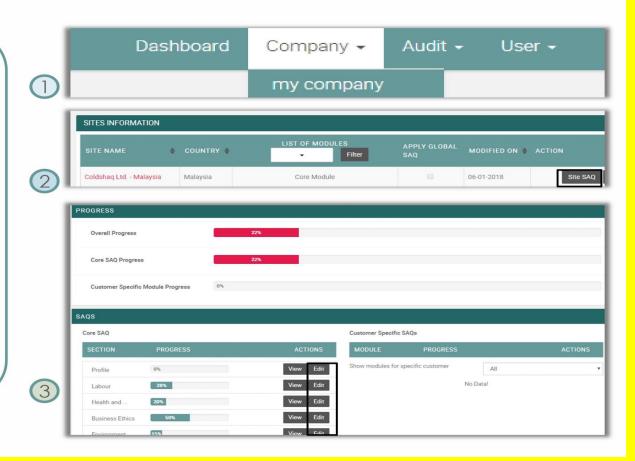
# Complete or edit the SAQ

### Steps to complete or edit your SAQ

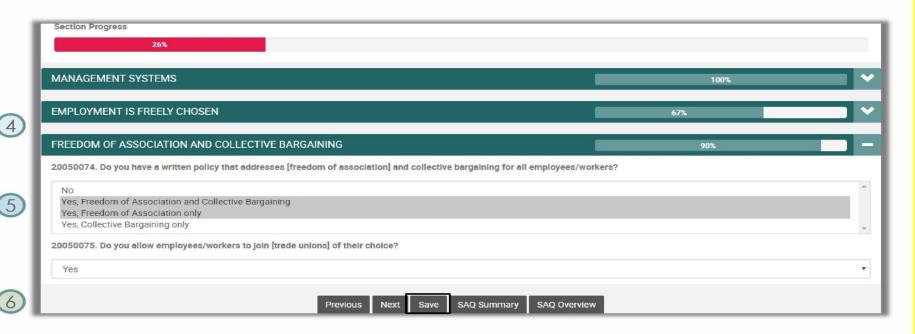
- On the top left of your account in the main menu, go to Company > my company and scroll to the bottom of the page for a list of your sites
- On the right, in the "Action" column, click on "Site SAQ" for the site you want to complete or edit the SAQ for

You will see the Overall Progress of your SAQ's completion and the completion broken down into the separate SAQ sections (bottom left)

Click on "Edit" for any of the sections to see the questions and edit or complete them



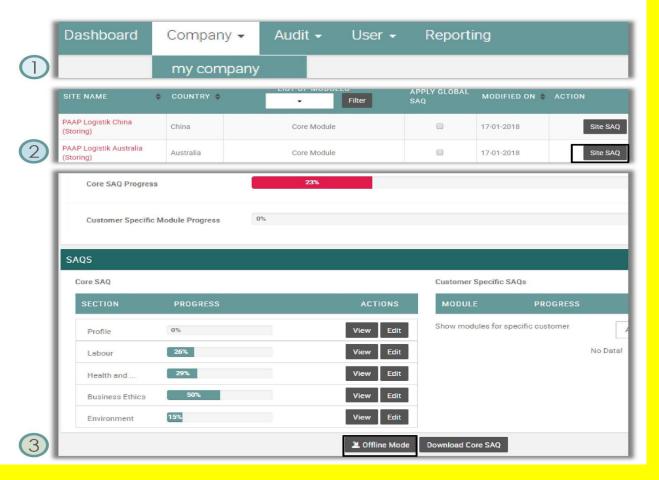
- Select and input the applicable answers, you can click on the arrow on the right for each section to open it and see all questions
- To select multiple answers from a drop down menu, press the "Ctrl" button on your keyboard and click on the applicable answers.
- Click on "Save" on the bottom before going to the next section ("Next" button) or "SAQ Overview" to go back to the SAQ Overview page. Saving is important as otherwise if you leave the page without saving or loose internet connection the information will be lost.



### Complete the SAQ Offline

### Steps to complete the SAQ Offline

- On the top left of your account in the main menu, go to Company > my company and scroll to the bottom of the page for a list of your sites
- On the right, in the "Action" column, click on "Site SAQ" for the site you want to complete or edit the SAQ for
- On the bottom of the SAQ Overview page, click on "Offline Mode"



### Steps to complete the SAQ Offline

- Your browser will tell you the next steps: (Example Google Chrome) Press the "Ctrl" and "D" keys on your keyboard to bookmark/save this page. You can rename the bookmarked page.
  - To start completing the SAQ Offline, go to your browser settings to find that bookmark you can do this without internet access.
- Click on "Edit" to start answering the questions.
- Click on "Save" on each page before navigating to the next. To start uploading the answers into your account, click on "SAQ Summary".
- Click on the button "Upload Offline SAQ" (you will need internet access for this).

  Once uploaded, the answers will be visible to customers.

